

(Shifrat ne LEK)	2018	2019	2020	2021	Change
SHIM / AMA	Consolidated in Lek	Consolidated in Lek	Consolidated in Lek	Consolidated in Lek	%
Kapaciteti/ Capacity					
No i degeve/ Branch Number	205	296	236	285	21%
No total i stafit/ Total Staff Number	1,268	1,706	1,653	1,737	5%
No i oficerëve te kredise/ Financial Advisors Number	659	942	1,055	832	-21%
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Financiare/Financial (ne fund te vitit, ne Lek / in end of year, in ALL)					
Totali i Aktiveve/ Total Assets	25,848,144,933	40,347,917,479	42,003,992,716	46,961,959,297	12%
Totali i depozitave / kursimeve -/ Total Deposits/ Savings	4,768,614,233	5,290,070,586	6,433,651,708	6,609,621,510	3%
Total i borxhit / kredive te marra / Total Debt	15,583,047,084	25,863,057,502	24,128,546,115	32,722,128,781	36%
Totali i kapitalit / Total Equity	5,177,652,558	7,736,963,306	10,080,968,431	10,424,404,045	3%
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Kredidhenia (ne Leke) / Lending (ALL)					
Portfoli aktiv i kredise/ Loan portfolio outstanding	21,712,823,898	29,685,457,675	30,415,332,659	34,766,325,445	14%
No i kredive aktive/ no of active loans	81,301	180,083	162,672	156,992	-3%
Volumi i disbursuar / disbursed volume	17,514,409,064	26,902,216,720	15,379,224,421	29,374,417,103	91%
No i kredive te disbursuara/ number of loans disbursed	88,619	286,853	176,930	260,979	48%
Portofoli ne Risk (PAR 30) ne %/Portfolio at Risk (PAR in %)	5.5%	12.0%	13.23%	6.45% *)	n.a.
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Kursimet/ Savings					
No i anetareve te unioneve te shkk/ No of members of credit and savings associations	77,739	87,216	112,690	100,769	-11%
No i anetareve me kursime aktive te unioneve shkk/ No of members active with savings in the credit savings associations	12,431	9,665	8,853	16,664	88%
Impakti Social / Social Impact					
No klienteve aktive - gra / No of active women customers	47,635	92,622	75,860	69,126	-9%
No i klienteve aktive - burra / No of active men customers	94,737	157,886	106,070	110,365	4%
No i klienteve aktive ne zonat urbane/ No of active customers in urban area	70,092	95,134	104,033	79,178	-24%
No i klienteve aktive ne zonat rurale/ No of active customers in rural areas	29,198	35,966	30,628	42,127	38%
- Nga keto no i klienteve aktive ne agro / bujqesi / blegtori -/ No of active customers in agrobusiness	19,213	10,522	18,633	11,049	-41%
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No total i anetareve te familjeve te klienteve aktive/ Total no of family members of active customers	293,583	720,332	650,688	538,644	-17%
No total i te punesuarve te klienteve aktive (perfshire kredimarresin)/ Total no of employees of active customers (including borrowers)	96,123	107,054	104,751	124,331	19%

*) Refers to PAR 90+, not comparable with previous years